



SPECIAL MESSAGE TO OUR VALUED CUSTOMERS AND NEIGHBORS:

As an “essential” service provider, 40 West Auto Care & Towing is open for business and is committed to providing you with uninterrupted service during the current COVID-19 health crisis. We are closely monitoring the guidance and updates put forth by the Centers for Disease Control (CDC) and the World Health Organization (WHO), as well as local, state, and federal administrations.

Just as we have done for the past 40 years, we continue to strive to be the most trusted provider of automotive general repair, routine maintenance, and towing services in our community. Rest assured, the safety and well-being of our customers and employees remains a top priority while providing you with exceptional care.

We would like to share the additional preventative measures we are taking to protect both our customers and employees while remaining open for the community we serve.

PROACTIVE ACTIONS WE ARE TAKING:

- Requiring all employees to take preventative measures recommended by the CDC to help stop the spread of the virus, including but not limited to: washing hands often with soap and water for at least 20 seconds, avoiding contact with others who are sick, practicing social distancing, and staying home if exhibiting any symptoms of illness.
- Hand sanitizer, where available, will be utilized throughout our facility for customers and employees.
- Cleaning and disinfecting all surfaces multiple times daily and between customer visits, including but not limited to counters, door handles, light switches, pens, chairs, and interior of tow trucks.
- Deep cleaning and disinfecting at the end of each business day.
- Steering wheel covers will be used on all vehicles entering the bay as needed.
- Disposable and work gloves will continue to be used by our employees as needed.
- Magazines and reading materials have been removed from the waiting area.
- Our complimentary coffee bar is closed to the public until further notice.
- Encouraging our customers to wash/sanitize hands prior to entering our facility.

COMPLIMENTARY PICK-UP & DELIVERY:

We offer complimentary vehicle Pick-Up and Delivery service for general auto repair and routine maintenance needs. We are happy to come to your location to pick up your vehicle, bring it to our shop for service, and return it to you. (Please note this does not include vehicles in need of towing). Call 301-662-2242 to schedule your appointment.

UPDATED HOURS OF OPERATION (until further notice):

Towing: available 24 hours a day, 7 days a week

Front Office: Monday – Friday: 7am – 7pm; Saturday: 8am – 12pm; Sunday: closed

Repair Shop: Monday – Friday: 8am – 5pm; Saturday: 8am – 12pm; Sunday: closed

To pick up your vehicle Monday – Friday after 5pm, please call 301-662-2242.

Please accept our thanks in advance for your help and understanding as we all work together during this challenging time. We will continue to keep you updated and do everything we can to ensure the health, safety and well-being of our customers and employees. We appreciate the trust you place in us to provide you with continued expert service for your automotive and towing needs. As always, we are here for you.

Stay safe and healthy,

Earle Arnold

Earle Arnold, Owner

40 West Auto Care & Towing

301-662-2242

